

Heritage Behavioral Health Center

2022 Operating Goals

Heritage Behavioral Health Center FY22 Operating Goals

- ▶ **Develop our workforce to compete in the changing job market.**
 - ▶ Review the compensation structure considering the changing job market
 - ▶ Identify and develop current staff fro Leadership roles to allow for succession planning
 - ▶ Develop a trained workforce allowing staff to grow with the agency.

Heritage Behavioral Health Center FY22 Operating Goals

- ▶ **Develop our services to compete in the changing market environment**
 - ▶ Improve access to care
 - ▶ Continue to review the changing plans of the State in relation to Health homes or other State initiatives
 - ▶ Improve access for children with the CMHI grant and DPS #61
 - ▶ Improve the Crisis System along the lines of the SAMHSA guidelines
 - ▶ Continue to Develop the CCBHC

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- ▶ Review the current physical space and identify needs
 - ▶ Complete an assessment of space to see if improvements are needed
 - ▶ Complete an assessment to address use efficiency
 - ▶ Review off site locations for new space

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- ▶ Implement changes to the electronic record
 - ▶ Upgrade to the new version of the record - Echo Advantage
 - ▶ Use data in the record for quality measures

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- ▶ Manage changes related to COVID-19
 - ▶ Evaluate and implement necessary requirements to reduce risk and improve infection control practices.